

DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: PUERTO RICO DEPARTMENT OF THE FAMILY

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2025 to 09/30/2026

Report Status: Submission Accepted by CO

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES		August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Clearance No.: 0970-013 Expiration Date: 02/28/2027	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY			
* 1.a. Type of Submission: ☒ Plan	* 1.b. Frequency: ☒ Annual	* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:	* 1.d. Version: ☐ Initial ☐ Resubmission ☒ Revision ☐ Update
		2. Date Received:	State Use Only:
		3. Applicant Identifier:	
		4a. Unique Entity Identifier (UEI) Z4M6BCUFEHJ8	5. Date Received By State:
		4b. Federal Award Identifier:	6. State Application Identifier:
7. APPLICANT INFORMATION			
* a. Legal Name: Commonwealth of Puerto Rico-ADSEF Department of Family			
* b. Address:			
* Street 1:	ADMINISTRATOR	Street 2:	P.O. BOX 8000
* City:	SAN JUAN	* County:	
* State:	PR	* Province:	
* Country:	Puerto Rico	* Zip / Postal Code:	00910 - 0800
c. Organizational Unit:			
Department Name: Socioeconomic Development of the Family Administration		Division Name: Operational Services Administration	
d. Name and contact information of person to be contacted on matters involving this application: (person will be listed on Notice of Funding Awards and on the U.S. Department of Health and Human Services' LIHEAP contact list webpage)			
* First Name: Tamara		* Last Name: Luciano Fernandez	
Title: LIHEAP Coordinator		Organizational Affiliation:	
* Telephone Number: 7872897600		Fax Number	
* Email: tamara.luciano@familia.pr.gov			
* 8. TYPE OF APPLICANT: F: U.S. Territory or Possession			
* a. Is the applicant a Tribal Consortium: ☐ Yes ☒ No			
* b. If yes please attach at least one the following documentation:			
		Catalog of Federal Domestic Assistance Number:	CFDA Title:
9. CFDA Numbers and Titles		93.568	Low-Income Home Energy Assistance Program
10. DESCRIPTIVE TITLE OF APPLICANT'S PROJECT: Puerto Rico Federal Fiscal Year 2026 LIHEAP Model Plan			
11. AREAS AFFECTED BY FUNDING: Puerto Rico			
12. CONGRESSIONAL DISTRICTS OF APPLICANT: Puerto Rico, LIHEAP			
13. FUNDING PERIOD:			
a. Start Date: 10/01/2025		b. End Date: 09/30/2026	
* 14. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?			
a. This submission was made available to the State under Executive Order 12372			

Process for review on:	
b. Program is subject to E.O. 12372 but has not been selected by State for review.	
c. Program is not covered by E.O. 12372.	
*15. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT?	
☐ YES ☒ NO	
If Yes, explain:	
16. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree ☒	
** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.	
17a. Typed or Printed Name and Title of Authorized Certifying Official Tamara Luciano	17c. Telephone (area code, number and extension) 17d. Email Address tamara.luciano@familia.pr.gov
17b. Signature of Authorized Certifying Official 	17e. Date Report Submitted (Month, Day, Year) 09/02/2025

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01
OMB Clearance No.: 0970-013
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)		Dates of Operation	
		Start Date	End Date
☐	Heating assistance		
☒	Cooling assistance	03/02/2026	09/30/2026
☒	Summer crisis assistance	05/01/2026	09/30/2026
☐	Winter crisis assistance		
☐	Year-round crisis assistance		
☒	Weatherization assistance	11/03/2025	09/30/2026

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)	Prior year totals
Heating assistance	0.00%	0.00%
Cooling assistance	30.00%	19.00%
Summer crisis assistance	40.00%	61.00%
Winter crisis assistance	0.00%	0.00%
Year-round crisis assistance	0.00%	0.00%
Weatherization assistance	10.00%	0.00%
Carryover to the following federal fiscal year	10.00%	10.00%
Administrative and planning costs	10.00%	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%	0.00%
Used to develop and implement leveraging activities	0.00%	0.00%
TOTAL	100.00%	100.00%

Tribal grant recipients: direct-grant tribes, tribal organizations, or territories with allotments of \$20,000 or less may use for planning and administration up to 20% of the funds payable. Grant recipients that are direct grant tribes, tribal organizations, or territories with allotments over \$20,000 may use for planning and administration purposes up to 20% of the first \$20,000 (or \$4,000) plus 10% of the funds payable that exceeds \$20,000. Any administrative costs in excess of these limits must be paid from non-federal sources.

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)				
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:				
☐	Heating assistance	☐	Cooling assistance	
☐	Weatherization assistance	☒	Other (specify:) Summer Crisis Assistance	
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8				
1.4 Do you consider households categorically eligible if at least one household member receives at least one of the following categories of benefits in the left column below? ☒ Yes ☐ No				
If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.				
	Heating	Cooling	Crisis	Weatherization
TANF	☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
SSI	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No
SNAP	☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No	☐ Yes ☒ No
Means-tested Veterans Programs	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No
1.4a. Provide your definition of categorical eligibility. Please explain how households are categorically eligible (i.e, do all household members need to receive the benefits or just one member, is there a data exchange in place?) and how categorical eligibility streamlines the LIHEAP application process.				
1.5 Do you automatically enroll households without a direct annual application? ☒ Yes ☐ No				
If Yes, explain: TANF households who have an active accounts with LUMA Energy, LLC., are automatically enrolled in the Cooling Assistance. This is done considering that TANF households are among the most needed families in Puerto Rico. Participants for Crisis Assistance have to submit an application requesting these benefits.				
1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts? Non categorical community households eligible to receive cooling and crisis assistance are those who file an application and it is determined that their income and assets meet the eligibility criteria established by ACF. When determining benefit amount, energy costs, family composition and income are taken into consideration. Same methodology is used in determining eligibility and cash assistance amounts for the categorically eligible TANF households. There is no difference in treatment among categorically and non categorically eligible households in determining the amount of benefits. This process ensures equitable treatment and eliminates preferential treatment. Other people in addition to Nap and TANF households, are able for assistance and receive the same benefit amount.				
SNAP Nominal Payments				
1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? ☐ Yes ☒ No				
If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.				
1.7b Amount of Nominal Assistance: \$0.00				
1.7c Frequency of Assistance				
☐	Once Per Year			
☐	Once every five years			
☐	Other - Describe:			
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?				
Determination of Eligibility - Countable Income				
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?				
☒	Gross Income			
☐	Net Income			
☐	Other - Describe			
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP				
☒	Wages			

☒	Self - Employment Income		
☒	Contract Income		
☐	Payments from mortgage or Sales Contracts		
☐	Unemployment insurance		
☒	Strike Pay		
☒	Social Security Administration (SSA) benefits		
	☐ Including MediCare deduction	☒	Excluding MediCare deduction
☐	Supplemental Security Income (SSI)		
☒	Retirement / pension benefits		
☐	General Assistance benefits		
☐	Temporary Assistance for Needy Families (TANF) benefits		
☐	Loans that need to be repaid		
☐	Cash gifts		
☒	Savings account balance		
☒	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.		
☐	Jury duty compensation		
☒	Rental income		
☐	Income from employment through Workforce Investment Act (WIA)		
☐	Income from work study programs		
☒	Alimony		
☒	Child support		
☒	Interest, dividends, or royalties		
☒	Commissions		
☒	Legal settlements		
☐	Insurance payments made directly to the insured		
☐	Insurance payments made specifically for the repayment of a bill, debt, or estimate		
☒	Veterans Administration (VA) benefits		
☐	Earned income of a child under the age of 18		
☐	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.		

☐	Income tax refunds
☐	Stipends from senior companion programs, such as VISTA
☐	Funds received by household for the care of a foster child
☐	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
☐	Reimbursements (for mileage, gas, lodging, meals, etc.)
☒	Other Adult support, boarding house income, checking accounts and the value of liquid assets. The maximum resources allowed for families are as \$2,000.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

1.10 Do you have an online application process? ☒ Yes ☐ No

1.10a If yes, describe the type of online application (Select all boxes that apply)

☐	A PDF version of the application is available online and can be downloaded, filled out and mailed in for processing.
☒	A state-wide online application that allows a customer to complete data entry and submit an application electronically for processing.
☒	One or more locally available online applications that allows a customer to complete data entry and submit an application electronically for processing.
☒	Online application that is also mobile friendly
☒	Other, please describe Any people can complete an application can visiting any local offices of the Department of the Family and complete the process with the assistance of technical personnel.

Please include a link(s) to a statewide application, if available:
Bienvenidos ADSEF Digital (pr.gov)

1.10b Can all program components be applied for online? ☒ Yes ☐ No

If no, explain which components can and cannot be applied for online.

1.11 Do you have a process for conducting and completing applications by phone? ☒ Yes ☐ No

1.12 Do you or any of your subrecipients require in person appointments in order to apply? ☒ Yes ☐ No

If yes, please provide more information regarding why in-person appointments are required and in what circumstances they are required.
A participant may be required to visit the local office to validate information and determine the eligibility of the individual and their household. Such as: validating address, family composition and income.

1.13 How can applicants submit documentation for verification? Select all that apply:

☒	In-person
☒	Mail
☒	Email
☒	Portal application
☐	Other, please describe

Hidden for Section 1

Section 2 - HEATING ASSISTANCE

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 2 - Heating Assistance

Eligibility, 2605(b)(2) - Assurance 2

2.1 Designate the income eligibility threshold used for the heating component:

Add	Household size	Eligibility Guideline	Eligibility Threshold
1		State Median Income	60.00%

2.2 Do you have additional eligibility requirements for Heating Assistance? ☐ Yes ☒ No

2.3 Check the appropriate boxes below and describe the policies for each.

Do you require an Assets test? ☐ Yes ☒ No

If yes, describe: Do you have additional/differing eligibility policies for:

Renters? ☐ Yes ☒ No

If yes, describe:

Renters Living in subsidized housing? ☐ Yes ☒ No

If yes, describe:

Renters with utilities included in the rent? ☐ Yes ☒ No

If yes, describe:

Do you give priority in eligibility to:

Older Adults (60 years or older)? ☐ Yes ☒ No

If yes, describe:

Individuals with a disability? ☐ Yes ☒ No

If yes, describe:

Young children? ☐ Yes ☒ No

If yes, describe:

Households with high energy burdens? ☐ Yes ☒ No

If yes, describe:

Other? ☐ Yes ☒ No

If yes, describe:

Explanations of policies for each "yes" checked above:

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc.

The ADSEF do not provide heating assistance, as it is not needed in Puerto Rico.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):

☐	Income
☐	Family (household) size
☐	Home energy cost or need:
☐	Fuel type
☐	Climate/region
☐	Individual bill
☐	Dwelling type

☐	Energy burden (% of income spent on home energy)		
☐	Energy need		
☐	Other - Describe:		
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.6 Describe estimated benefit levels for the fiscal year for which this plan applies. <i>Please note: the maximum and minimum benefits must be shown in the payment matrix.</i>			
Minimum Benefit	\$0	Maximum Benefit	\$0
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? ☐ Yes ☐ No			
If yes, describe.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 3 - Cooling Assistance

Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2

3.1 Designate The income eligibility threshold used for the Cooling component:

Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	60.00%

3.2 Do you have additional eligibility requirements for Cooling assistance? ☐ Yes ☒ No

3.3 Check the appropriate boxes below and describe the policies for each.

Do you require an Assets test? ☒ Yes ☐ No

If yes, describe:

An assets test is required in our state regulations.

Do you have additional/differing eligibility policies for:

Renters? ☐ Yes ☒ No

If yes, describe:

Renters Living in subsidized housing? ☐ Yes ☒ No

If yes, describe:

Renters with utilities included in the rent? ☐ Yes ☒ No

If yes, describe:

Do you give priority in eligibility to:

Older Adults (60 years or older)? ☒ Yes ☐ No

If yes, describe:

Elderly, disabled and young children receive additional benefits as they are vulnerable population in most need.

Individuals with a disability? ☒ Yes ☐ No

If yes, describe:

Elderly, disabled and young children receive additional benefits as they are vulnerable population in most need.

Young children? ☒ Yes ☐ No

If yes, describe:

Elderly, disabled and young children receive additional benefits as they are vulnerable population in most need.

Households with high energy burdens? ☐ Yes ☒ No

If yes, describe:

Other? ☐ Yes ☒ No

If yes, describe:

Explanations of policies for each "yes" checked above:

Elderly, disabled and young children receive additional benefits as they are vulnerable population in most need.

3.4 Describe how you prioritize the provision of cooling assistance to vulnerable populations, e.g., benefit amounts, early application periods, etc.

Through intaking process and the validation of the data in our databased case information system.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.5 Check the variables you use to determine your benefit levels. (Check all that apply):			
☒	Income		
☒	Family (household) size		
☒	Home energy cost or need:		
☐	Fuel type		
☐	Climate/region		
☒	Individual bill		
☐	Dwelling type		
☐	Energy burden (% of income spent on home energy)		
☐	Energy need		
☐	Other - Describe:		
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
3.6 Describe estimated benefit levels for the fiscal year for which this plan applies. <i>Please note: the maximum and minimum benefits must be shown in the payment matrix.</i>			
Minimum Benefit	\$20	Maximum Benefit	\$110
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? ☐ Yes ☒ No			
If yes, describe.			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.			

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 4: CRISIS ASSISTANCE

Eligibility - 2604(c), 2605(c)(1)(A)

4.1 Designate the income eligibility threshold used for the crisis component

Add	Household size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	60.00%

4.2 Provide your LIHEAP program's definition for determining a crisis. If you administer multiple crisis assistance programs (winter, summer, and/or year-round), Include all program definitions.

As Regulation #5257 states, in order to receive Crisis Assistance, the applicant must:

- Household below Puerto Rico State Median Income.
- Applicant must have an active account in the power energy supplier records.
- Show a service shutoff or disconnection notice from the electric power supplier.

4.3 What constitutes a life-threatening crisis?

Regulation #5257 of the Puerto Rico Energy Assistance Program states that an application of life- threatening crisis situation will be considered addressed when an aid is given to relieve or remedy the crisis within 18 hours. Households with the following situations will be considered a life-threatening crisis:

- Disconnection of electricity services to a household that has a member who is bedridden; who requires the use of an oxygen tank, other medical equipment, a/c or require refrigeration of medications.

Since federal fiscal year 2022, LIHEAP applications completed on ADSEF Digital include an icon where the participant can indicate if they need or not need the use medical equipment to preserve life. If the answer is yes, these requests are identified as LIHEAP-18 (life-threatening crisis)

In the program's procedures manual and the meeting with staff serving LIHEAP participants, they are oriented to how to identify LIHEAP 18 (life-threatening crisis) and LIHEAP 48 (crisis).

Enclosed in attachment section the message that appear on ADSEF Digital.

Crisis Requirement, 2604(c)

4.4 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households? 48Hours

4.5 Within how many hours do you provide an intervention that will resolve the energy crisis for eligible households in life-threatening situations? 18Hours

Crisis Eligibility, 2605(c)(1)(A)

	Winter Crisis	Summer Crisis	Year-Round Crisis
4.6 Do you have additional eligibility requirements for Crisis Assistance?	☐	☒	☐

4.7 Check the appropriate boxes below to indicate type(s) of assistance provided

0			
Do you require an Assets test?	☐	☒	☐

Do you give priority in eligibility to:

Older Adults (60 years or older)?	☐	☐	☐
Individuals with a disability?	☐	☐	☐
Young Children?	☐	☐	☐

Households with high energy burdens?	☐	☐	☐
Other (Specify):	☐	☐	☐
In Order to receive crisis assistance:			
Must the household have received a shut-off notice or have a near empty tank?	☐	☒	☐
Must the household have been shut off or have an empty tank?	☐	☐	☐
Must the household have exhausted their regular heating benefit?	☐	☐	☐
Must renters with heating costs included in their rent have received an eviction notice?	☐	☐	☐
Must heating/cooling be medically necessary?	☐	☐	☐
Must the household have non-working heating or cooling equipment?	☐	☐	☐
Other (Specify):	☐	☐	☐
Do you have additional/differing eligibility policies for:			
Renters?	☐	☐	☐
Renters living in subsidized housing?	☐	☐	☐
Renters with utilities included in the rent?	☐	☒	☐
Explanations of policies for each "yes" checked above:			
Renters with utilities included in the rent are not eligible for crisis benefits because they do not have an active account in the power energy supplier.			
Determination of Benefits			
4.8 How do you handle crisis situations?			
☐	Separate component		
☐	Benefit Fast Track, no separate amount of crisis funds is issued. Rather benefits are issued to crisis customers within crisis response time frames.		
☒	Other - Describe: The participants present a invoice with a disconnection or shut off notice.		
4.9 If you have a separate component, how do you determine crisis assistance benefits?			
☐	Amount to resolve the crisis. \$0		
☐	Other - Describe:		
Crisis Requirements, 2604(c)			
4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?			
☒ Yes ☐ No Explain.			
The applications process is available through: 1. Online process- ADSEF Digital Platform (24/7) 2. Government Call Center 3-1-1 3. ADSEF local Offices: The ADSEF has local offices in all 78 municipalities of Puerto Rico, having two in someod them, for a total of 88 local offices island-wide (including the islands of Vieques and Culebra). The offices are mostly nearby other government offices and can be reached by -public transportation. For those households that do not have access to the local offices, home visits can be coordinated. 4. ADSEF Digital Service Line 787.792.3733			
4.11 Do you provide individuals who are individuals with a disability the means to:			
Submit applications for crisis benefits without leaving their homes?			
☒ Yes ☐ No			
If No, explain.			
Travel to the sites at which applications for crisis assistance are accepted?			
☐ Yes ☒ No			
If No, explain.			

If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?

For those household that do not have access to the local offices, home visits can be coordinated. In addition for federal fiscal year 2026 participants can apply online through the agency website.

Benefit Levels, 2605(c)(1)(B)

4.12 Indicate the maximum benefit for each type of crisis assistance offered.

Winter Crisis \$0.00 maximum benefit

Summer Crisis \$800.00 maximum benefit

Year-round Crisis \$0.00 maximum benefit

4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?

☐ Yes ☒ No If yes, Describe

4.14 Do you provide for equipment repair or replacement using crisis funds?

☒ Yes ☐ No

If you answered "Yes" to question 4.14, you must complete question 4.15.

4.15 Check appropriate boxes below to indicate type(s) of assistance provided.

	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair	☐	☐	☐
Heating system replacement	☐	☐	☐
Cooling system repair	☐	☐	☐
Cooling system replacement	☐	☐	☐
Wood stove purchase	☐	☐	☐
Pellet stove purchase	☐	☐	☐
Solar panel(s)	☐	☒	☐
Utility poles / gas line hook-ups	☐	☐	☐
Other (Specify): Rechargeable or solar fan.	☐	☒	☐

4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?

☒ Yes ☐ No

If you responded "Yes" to question 4.16, you must respond to question 4.17.

4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.

If the application is approved, Determination of Action Taken form is issue to the participants, so that the LUMA Energy does not shut-off the service.

4.18 If you experience a natural disaster, do you intend to utilize LIHEAP crisis funds to address disaster related crisis situations? ☐ Yes ☒ No

If yes, describe

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 5: WEATHERIZATION ASSISTANCE

Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2

5.1 Designate the income eligibility threshold used for the Weatherization component

Add	Household Size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes	State Median Income	60.00%

5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? ☒ Yes ☐ No

5.3 If yes, name the agency and attach a copy of the Internal Agreement or Contract. State Energetic Public Policy Program

5.4 Is there a separate monitoring protocol for weatherization? ☒ Yes ☐ No

WEATHERIZATION - Types of Rules

5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.)

- ☐ Entirely under LIHEAP (not DOE) rules
- ☐ Entirely under DOE WAP (not LIHEAP) rules
- ☒ Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):
- ☒ Income Threshold
- ☒ Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days
- ☐ Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).
- ☐ Other - Describe:
- ☐ Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.):
- ☐ Income Threshold
- ☐ Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.
- ☐ Weatherization measures are not subject to DOE Savings to Investment Ratio (SIR) standards.
- ☐ Other - Describe:

Eligibility, 2605(b)(5) - Assurance 5

5.6 Do you require an assets test? ☒ Yes ☐ No

5.7 Do you have additional/differing eligibility policies for :

Renters	☒ Yes ☐ No
Renters living in subsidized housing?	☐ Yes ☒ No
Renters with utilities included in the rent?	☐ Yes ☒ No

5.8 Do you give priority in eligibility to:

Older Adults?	☒ Yes ☐ No
Individuals with a disability?	☒ Yes ☐ No
Young Children?	☒ Yes ☐ No
House holds with high energy burdens?	☐ Yes ☒ No

Other?	☐ Yes ☒ No
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.	
Regulation #5257 for LIHEAP Funds in Puerto Rico on Chapter II, article II, Section 2.1 states that the meritorious situations of elderly or disabled that can't visit the local office, due to health or aged condition, the applications process will be done through a house visit. Household eligibility determination is based on Puerto Rico State Median Income, thus application are evaluated under the gross monthly household income. When determining eligibility, preference is given to households with member(s) pertaining to one or more of the vulnerable populations. 5.7 Renters: For participants who live in rented homes, a copy of the lease agreement, term of the contract and a written authorization from the owner is requested authorizing the weatherization work to be carried out in the home.	
Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per household? ☐ Yes ☒ No	
5.9a If yes, what is the maximum? \$0	
5.10 Do you use an Average Cost per Unit (ACPU). ☒ Yes ☐ No	
5.10a If so, what is the ACPU amount? \$8,250	
Types of Assistance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)	
☒ Weatherization needs assessments/audits	☒ Energy related roof repair
☒ Caulking and insulation	☐ Major appliance repairs
☐ Storm windows	☒ Major appliance replacement
☐ Furnace/heating system modifications/repairs	☒ Windows/sliding glass doors
☐ Furnace replacement	☒ Doors
☐ Cooling system modifications/repairs	☒ Water Heater
☐ Water conservation measures	☒ Cooling system replacement
☒ Roof top solar	☒ Community solar projects
☒ Compact florescent light bulbs	☒ Other - Describe: Installation of Solar PV Panels with DOE authorization.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.	

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:

- ☒ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
- ☒ Publish articles in local newspapers or broadcast media announcements.
- ☒ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
- ☐ Mass mailing(s) to prior-year LIHEAP recipients.
- ☒ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
- ☒ Execute interagency agreements with other low-income program offices to perform outreach to target groups.
- ☒ Web Posting
- ☐ Email
- ☐ Texting
- ☒ Events
- ☒ Social Media
- ☒ Other (specify):
 - 1. Government call center 3-1-1- were any person can call and receive information regarding our services. Through this call, the persons can receive orientation regarding specific programs, schedule appointments and make fraud complaints, among other services.
 - 2. Media tours and social networking will be carried out during the fiscal year. Also, the Family Department official site provides information on LIHEAP availability of services.
 - 3. LIHEAP Brouchers will be producing and distribute in ADSEF public activities.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 7: Coordination, 2605(b)(4) - Assurance 4

7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).



Joint application for multiple programs (indicate programs included) TANF and NAP



Intake referrals to/from other programs (indicate programs included) TANF, NAP and TEFAP



One - stop intake centers



Other - Describe:

ADSEF also administer the funds for the TANF Program and Nutritional Assistance Program and has a case management database system for eligibility process for these programs, LIHEAP included. Those, internal coordination and referrals is carryout between the programs.

The ADSEF will establish an agreement with LUMA Energy, LLC., who is responsible for developing energy policies and promoting energy conservation, to elaborate educational materials and activities addressed to low-income community groups and families to lower energy consumption and consider new strategies into energy saving.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state Grant recipients and the Commonwealth of Puerto Rico)

8.1 How would you categorize the primary responsibility of your State agency?

☐	Administration Agency
☐	Commerce Agency
☐	Community Services Agency
☐	Energy/Environment Agency
☐	Housing Agency
☒	State Department of Welfare (administers TANF, SNAP, and/or Medicaid)
☒	Economic Development Agency
☐	Other - Describe:

Include current list of subrecipient name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number. *Used for Near hotline and OCS Service Provider Tool and clearinghouse.*

Alternate Outreach and Intake, 2605(b)(15) - Assurance 15

If you selected "State Department of Welfare (administers TANF, SNAP, and/or Medicaid)" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.

8.2 How do you provide alternate outreach and intake for heating assistance?

Puerto Rico do not provide Heating Assistance.

8.3 How do you provide alternate outreach and intake for cooling assistance?>

Public notice is published in local newspaper advising the availability of cooling funds. Also through social media and media tours.

8.4 How do you provide alternate outreach and intake for crisis assistance?

Same process for outreach and intake for Cooling Assistance, will apply to the Crisis Component.

8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?	Non-Applicable	State Welfare Agency	State Welfare Agency	State Energy/ Environment Agency
8.5b Who processes benefit payments to gas and electric vendors?	Non-Applicable	State Welfare Agency	State Welfare Agency	
8.5c who processes benefit payments to bulk fuel vendors?	Non-Applicable	Non-Applicable	Non-Applicable	

8.5d Who performs installation of weatherization measures?				State Energy/ Environment Agency
Include a current list of subrecipient(s) name, main office address (do not list P.O. Box), phone number, county(s) served, Congressional District, and UEI number.				
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				
8.6 What is your process for selecting local administering agencies?				
8.7 How many local administering agencies do you use? 1				
8.8 Have you changed any local administering agencies in the last year? ☐ Yes ☒ No				
8.9 If so, why?				
☐	Agency was in noncompliance with Grant recipient requirements for LIHEAP -			
☐	Agency is under criminal investigation			
☐	Added agency			
☐	Agency closed			
☐	Other - describe			
8.10 If a subrecipient is no longer providing LIHEAP, are you aware of prior-year LIHEAP funds being mismanaged or misspent? ☐ Yes ☒ No				
8.10a If yes, please explain.				
8.10b If you are aware, were other federal programs impacted such as CSBG, SSBG, Head Start, TANF, and Department of Energy Weatherization funding, etc. ☐ Yes ☒ No				
8.10c If yes, please explain.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

9.1 Do you make payments directly to home energy suppliers?

Heating ☐ Yes ☒ No

Cooling ☒ Yes ☐ No

Crisis ☒ Yes ☐ No

Are there exceptions? ☐ Yes ☒ No

If yes, Describe.

Under Crisis Component we provide different benefits. Only the benefits regarding the payment of the electricity bill are done directly to the energy supplier.

9.2 How do you notify the client of the amount of assistance paid?

In Crisis Assistance, the client is personally notified of the authorized assistance amount once the eligibility is determined. A written notification is sent through the Determination of Action Taken form.

9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?

On federal fiscal year 2026 payments will continue to be by electronic transfer to the LUMA Energy, LLC.

ADSEF agreed tha LUMA Energy will notify each participating household in the next invoice of the amount of assistance paid on its behalf. The payment will appear in the invoice under LIHEAAO assistance category, ensuring that the energy supplier will credit the client's account.

Enclosed the Collaboration Agreement between Luma Energy and ADSEF.

9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?

Applicants are oriented on the right to appeal any determinations and/or submit a complaint to ACF.

9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?

☐ Yes ☒ No

If so, describe the measures unregulated vendors may take.

Attach a copy of the template statewide vendor agreement or a policy that indicates local agreements must adhere to statewide policies and assurances.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of funds?

The Puerto Rico Family Department has fiscal controls and accounting procedures to ensure the proper disbursements and accountability of funds assigned to Puerto Rico under this title. The Puerto Rico Department of Treasury receives the funds, and upon request of the Administration for the Socioeconomic Development of the Family, extends a line of credit to the Popular Bank of Puerto Rico. Further disbursements are petitioned to the Puerto Rico Treasury Department.

Crisis (payments of shut-off notice account) and Cooling assistance are given through an electronics transfer (EBT) made directly to LUMA Energy. Other benefits provided under the crisis component are issued by check to the order of the participants and the vendor.

10.1a Provide your definitions of the following:

Obligation

Obligation is a contract, service offered, completed application, or purchase occurring on or before September 30 of each federal fiscal year.

Expenditures

An expense is considered when there is a disbursement of money to a person, group of people or institution to pay for an item or service already offered.

Expenditure timeframe

The timeframe may vary depending on the type of disbursement being worked on.

Administrative costs

Administrative costs are costs incurred to support the functioning of the program, like salaries and benefits to the workers and others costs necessary for the proper administration.

Audit Process

10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?

☒ Yes ☐ No

10.2a - if yes, describe your auditor selection process.

The process to selection the auditor is work by the office of the Secretary of the Family.

10.3. Describe any audit findings of the grant recipient (i.e. State/Tribe/Territory) rising to the level of material weakness or reportable condition cited in the single audits, inspector general reviews, or other government agency reviews from the most recently audited fiscal year.

No Findings ☒

Finding	Type	Brief Summary	Resolved?	Action Taken
1				

10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices?
Select all that apply.

☒ Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133

☐	Local agencies/district offices are required to have an annual audit (other than A-133)
☐	Local agencies/district offices' A-133 or other independent audits are reviewed by Grant recipient as part of compliance process.
☐	Grant recipient conducts fiscal and program monitoring of local agencies/district offices
☒	Local agencies and district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
Compliance Monitoring	
10.5. Describe your monitoring process for compliance at each level below. Check all that apply.	
Grant recipients have a policy in place for appropriate separation of duties and internal controls.	
☒	Internal program review
☐	Departmental oversight
☒	Secondary review of invoices and payments
☒	Other program review mechanisms are in place. Describe:
Meetings, database validation and reports are periodically conducted.	
Local Administering Agencies/District Offices:	
☒	On - site evaluation
☒	Annual program review
☒	Monitoring through central database
☒	Desk reviews
☐	Client File Testing/Sampling
☐	Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.	
At the local office level, case file reading is mandatory. With the objective of detecting error before payment is issued, the supervisor must read the filed applications to establish eligibility was determined correctly. Regional offices supervisors must audit a random sample of five cases as sample of assisted household from each local office to verify that: • The cases are well documented • The forms are completed correctly • The verifications and validations of documents was carryout within the frame work of time. • The eligibility requirements are correct. • The payment was granted correctly. The Administration has the responsibility of assurance that payments issued to the participants are used to pay for the service for which they were approved. Participants are required to submit evidence of the use of funds. ADSEF has a Planning and Evaluation Division that also reviews LIHEAP compliance through case sampling evaluations.	
10.7. Describe how you select local agencies for monitoring reviews. Attach a risk assessment if subrecipients are utilized.	
Site Visits: The Planning and Evaluation Division has an established schedule to visiting offices to monitor the LIHEAP procedures.	
Desk Reviews: Annually	
10.8. How often is each local agency monitored? Please attach a monitoring schedule if one has been developed.	
Annually	
10.9. How many local agencies are currently on corrective action plans? None	

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
ADMINISTRATION FOR CHILDREN AND FAMILIES

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**LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN**

Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)

11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.

Note: Tribes do not need to hold a public hearing but must ensure participation through other means.



Tribal Council meeting(s)



Public Hearing(s)



Draft Plan posted to website and available for comment



Hard copy of plan is available for public view and comment



Comments from applicants are recorded



Request for comments on draft Plan is advertised



Stakeholder consultation meeting(s)



Comments are solicited during outreach activities



Other - Describe:

Hasrd copy of Puerto Rico LIHEAP Model Plan is available for public review and comments throughout to ten Family Department Regional Offices. A citizens registry is available together with the data of the citizen participation.

The Puerto Rico LIHEAP Model Plan was publishd on the web site of the Department of Family for a period of 30 days to recieve comments and suggestions from the general public. I attach a screenshot of the PR LIHEAP Model Plan available in the ADSEF digital plataform. (www.serviciosonlinea.adsef.pr.gov)

Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only

11.2 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?

	Date	Event Description
1	08/04/2025	Public Presentation

11.3. How many parties commented on your plan at the hearing(s)? 0

11.4 Summarize the comments you received at the hearing(s).

ADSEF does not receive any comments.

11.5 What changes did you make to your LIHEAP plan as a result of public participation and solicitation of input?

NONE

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the Grant recipient have in the prior federal Fiscal Year? 75

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last federal Fiscal Year as a result of fair hearings?

NONE

12.4 Describe your fair hearing procedures for households whose applications are denied and/or not acted upon in a timely manner.

LIHEAP applicants have the right to submit an appeal 30 days after the denial notes. FORM DSS-1266 is provided to the households or authorized representative to be submitted to the Board of Appeals. The appeal procedure is contained in Regulation # 5257 to establish the procedures adjudication of disputes before the Board of Appeals. The latter is the administrative organism of the Puerto Rico Department of the Family responsible for the appeal process and hearings.

12.5 When and how are applicants informed of these rights?

At the time participants receive the written notifications of the action taken regarding their application, they are informed of those rights.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs,2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

We will develop activities to educate clients in energy consumption and costs reductions. On-site activities will include NAP family markers and food distribution in communities island wide.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

Program and budget and finance division prepare together the annual budget and the corresponding quaterly reports to monitor the obligations and the expenses.

13.3 Describe the impact of such activities on the number of households served in the previous federal Fiscal Year.

This fiscal year 2026 ADSEF will be developing these activities.

13.4 Describe the level of direct benefits provided to those households in the previous federal Fiscal Year.

Not Applicable

13.5 How many households received these services? N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 14 - Leveraging Incentive Program ,2607A

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

☐ Yes ☒ No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 15: Training

15.1 Describe the training you provide for each of the following groups:

a. Grant recipient Staff:

☒ Formal training provided virtually, on-site, and/or formal training conference

How often?

☐ Annually

☐ Biannually

☒ As needed

☐ Other, describe:

☒ Employees are provided with policy manual

☒ Other, describe:

On the job training through email, phone, calls and virtual meeting (teams, zoom, etc.) with local's office staff.

b. Local Agencies:

☒ Formal training provided virtually, on-site, and/or formal training conference

How often?

☒ Annually

☐ Biannually

☒ As needed

☐ Other, describe:

☒ On-site training

How often?

☒ Annually

☐ Biannually

☒ As needed

☐ Other, describe:

☒ Employees are provided with policy manual

☐ Other, describe:

c. Vendors

☒ Formal training conference

How often?

☒ Annually

☐ Biannually

☒ As needed

☒ Other, describe: Weekly progress virtual meeting

☒ Policies communicated through vendor agreements

☐ Policies are outlined in a vendor manual	
☐ Other, describe:	
15.2 Does your training program address fraud reporting and prevention?	
☒ Yes	
☐ No	
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.	

Section 16 - Performance Goals and Measures, 2605(b)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP (Benefit Targeting Index, Burden Reduction Targeting Index, Restoration of Home Energy Service, and Prevention of Loss of Home Energy Service). Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

N/A

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 17 - Program Integrity, 2605(b)(10)

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

Section 17: Program Integrity, 2605(b)(10)

17.1 Fraud Reporting Mechanisms

a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.

☐

Online Fraud Reporting

☒

Dedicated Fraud Reporting Hotline

☒

Report directly to local agency/district office or Grant recipient office

☒

Report to State Inspector General or Attorney General

☒

Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse

☐

Other - Describe:

b. Describe strategies in place for advertising the above-referenced resources. Select all that apply

☒

Printed outreach materials

☒

Posted in local administering agencies offices.

☐

Addressed on LIHEAP application

☒

Website

☒

Other - Describe:

Social Networks

17.2. Identification Documentation Requirements

a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.

Type of Identification Collected	Collected from Whom?			
	Applicant Only		All Adults in Household	
Social Security Card is photocopied and retained	☐	Required	☐	Required
	☐	Requested	☐	Requested
Social Security Number (Without actual Card)	☐	Required	☐	☒ Required
	☐	Requested	☐	☐ Requested
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)	☐	Required	☒	☐ Required
	☐	Requested	☐	☐ Requested
Other		Applicant Only	Applicant Only	All Adults in All Adults in All Household All Household

	Required	Requested	Household Required	Household Requested	Members Required	Members Requested
1	☐	☐	☐	☐	☐	☐
17.3. Citizenship/Legal Residency Verification						
What are your procedures for ensuring LIHEAP recipients are U.S. citizens or qualified non-citizens who are eligible to receive LIHEAP benefits? Select all that apply.						
☐ Clients sign an attestation of citizenship or U.S. Citizen or Qualified Non-Citizen						
☒ Client's submission of certain Social Security Administration cards is accepted as proof of U.S. Citizen or Qualified Non-Citizen.						
☐ Non-Citizens must provide documentation of immigration status						
☐ Citizens must provide a copy of their birth certificate, naturalization papers, or passport						
☒ Non-Citizens are verified through the SAVE system						
☐ Tribal members are verified through Tribal enrollment records/Tribal ID card						
☒ Other - Describe: Proof of citizenship or qualified alien's status for all members of the household and authorized representative are required, such as: driver's license, naturalization card, passport, school identification, state issued identification, work identification, Proof of Citizenship or Immigration Status (ADSEF-153, Common form used in NAP, TANF and LIHEAP). No original documents or copies are maintained in file. All information is entered in the system by the intaker of the local offices in the form "verification of Identity, residence, Social Security Number Citizenship or Immigration Status. These methods of identification are entered in the system and used in NAP, TANF and LIHEAP.						
17.4. Income Verification						
What methods does your agency utilize to verify household income? Select all that apply.						
☒ Require documentation of income for all adult household members						
☒ Pay stubs						
☒ Social Security award letters						
☒ Bank statements						
☐ Tax statements						
☐ Zero-income statements						
☒ Unemployment Insurance letters						
☐ Other - Describe:						
☒ Computer data matches:						
☒ Income information matched against state computer system (e.g., SNAP, TANF)						
☐ Proof of unemployment benefits verified with state Department of Labor						
☐ Social Security income verified with SSA						
☐ Utilize state directory of new hires						
☒ Other - Describe: Public Assistance Reporting Information System (PARIS).						
b. Describe any exceptions to the above policies.						
17.5 Identification Verification						
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply						
☐ Verify SSNs with Social Security Administration						
☒ Match SSNs with death records from Social Security Administration or state agency						
☒ Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)						
☐ Match with state Department of Labor system						
☐ Match with state and/or federal corrections system						
☒ Match with state child support system						
☐ Verification using private software (e.g., The Work Number)						
☐ In-person certification by staff (for tribal Grant recipients only)						

☐	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal Grant recipients only)
☒	Other - Describe: ADSEF uses the Public Assistance reporting Information System (PARIS)-Match project that consists in computer matching process by which the Social Security number of public assistance recipients are amtched against various federal database and participating states. Some of those programs are AFDC, Medicaid, NAP, TANF, LIHEAP and other federal and state progams.
17.6. Protection of Privacy and Confidentiality	
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.	
☒	Policy in place prohibiting release of information without written consent
☒	Grant recipient LIHEAP database includes privacy/confidentiality safeguards
☒	Employee training on confidentiality for:
☐	Grant recipient employees
☒	Local agencies/district offices
☒	Employees must sign confidentiality agreement
☐	Grant recipient employees
☒	Local agencies/district offices
☒	Physical files are stored in a secure location
☒	Electronic files are protected in a secure location.
☒	Other - Describe: All documentation is kept in a secure restricted access file room at the local offices. For the protection of applicants or participants, staff must not disclose or use the contents records, file documents or communications for purposes other than those directly connected with the administration of energy programs. When employees with access, leave their position, a request is also submitted to have their security withdrawn. Written authorization by head of household, spouse or authorized representative must be presented for a third party viewing. All law enforcement agencies must present a subpoena for viewing all program files. The only client information that can be released to different energy suppliers is that which is essential for making payment to a client's account.
17.7. Verifying the Authenticity	
What policies are in place for verifying vendor authenticity? Select all that apply.	
☐	All vendors must register with the State/Tribe.
☐	All vendors must supply a valid SSN or TIN/W-9 form
☐	Vendors are verified through energy bills provided by the household
☐	Grant recipient and/or local agencies/district offices perform physical monitoring of vendors
☒	Other - Describe and note any exceptions to policies above: N/A
17.8. Benefits Policy - Gas and Electric Utilities	
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.	
☒	Applicants required to submit proof of physical residency
☒	Applicants must submit current utility bill
☒	Data exchange with utilities that verifies:
☒	Account ownership
☐	Consumption
☒	Balances
☒	Payment history
☒	Account is properly credited with benefit
☒	Other - Describe: LUMA Energy LLC., provides an online certification of the account on it's website, which accessible to our technicians.
☐	Centralized computer system/database tracks payments to all utilities
☒	Centralized computer system automatically generates benefit level

☒	Separation of duties between intake and payment approval
☐	Payments coordinated among other energy assistance programs to avoid duplication of payments
☒	Payments to utilities and invoices from utilities are reviewed for accuracy
☐	Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
☒	Direct payment to households are made in limited cases only
☒	Procedures are in place to require prompt refunds from utilities in cases of account closure
☐	Vendor agreements specify requirements selected above, and provide enforcement mechanism
☒	Other - Describe: LUMA Energy LLC., is the only energy provider in Puerto Rico. Gas providers must indicate state vending license.
17.9. Benefits Policy - Bulk Fuel Vendors	
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.	
☐	Vendors are checked against an approved vendors list
☐	Centralized computer system/database is used to track payments to all vendors
☐	Clients are relied on for reports of non-delivery or partial delivery
☐	Two-party checks are issued naming client and vendor
☐	Direct payment to households are made in limited cases only
☐	Vendors are only paid once they provide a delivery receipt signed by the client
☐	Conduct monitoring of bulk fuel vendors
☐	Bulk fuel vendors are required to submit reports to the grant recipient.
☐	Vendor agreements specify requirements selected above, and provide enforcement mechanism
☒	Other - Describe: N/A
17.10. Investigations and Prosecutions	
Describe the Grant recipients procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients, staff, or vendors found to have committed fraud. Select all that apply.	
☐	Refer to state Inspector General
☐	Refer to local prosecutor or state Attorney General
☐	Refer to US DHHS Inspector General (including referral to OIG hotline)
☒	Local agencies/district offices or Grant recipient conduct investigation of fraud complaints from public
☐	Grant recipient attempts collection of improper payments. If so, describe the recoupment process There are two options when collecting improper payments: 1. Global Payments-the debt is collected in one payment, when the family can pay the debt in this way and the amount to be collected is not over \$20. 2. Installments- The agency will accept monthly installments when the amount to be paid is no less than \$10.00. In those situations where the income of the family is limited and the family can't make monthly payment of \$10, the local office must make a socio-economic assessment and establish an installment for no less than \$5.00. The local offices will establish the installment up to 12 months of duration.
☐	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
☐	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
☐	Vendors found to have committed fraud may no longer participate in LIHEAP
☒	Other - Describe: ASDEF has a Program Integrity Division in place that operates under Legal Affairs office. The 3-1-1 hotline is accessible to report fraud committed by participants. These cases are referred to the regional or local offices for proper investigation.
If any of the above questions require further explanation or clarification that could not be made in	

the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

☒ **By checking this box, the prospective primary participant is providing the certification set out above.**

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

1. By signing and/or submitting this application or grant agreement, the Grant recipient is providing the certification set out below.
2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the Grant recipient knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
3. For Grant recipients other than individuals, Alternate I applies.
4. For Grant recipients who are individuals, Alternate II applies.
5. Workplaces under grants, for Grant recipients other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the Grant recipient does not identify the workplaces at the time of application, or upon award, if there is no application, the Grant recipient must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the Grant recipients drug-free workplace requirements.
6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
7. If the workplace identified to the agency changes during the performance of the grant, the Grant recipient shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grant recipients attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a Grant recipient directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the Grant recipients payroll. This definition does not include workers not on the payroll of the Grant recipient (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the Grant recipients payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grant recipients Other Than Individuals)

The Grant recipient certifies that it will or will continue to provide a drug-free workplace by:

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Grant recipients workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
 - (1) The dangers of drug abuse in the workplace;
 - (2) The Grant recipients policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a

central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f) Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted - (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The Grant recipient may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (*That this must be physical address. No PO Boxes allowed.*)

800 Avenue Ponce De Leon * Address Line 1		
capitol Office building Address Line 2		
Address Line 3		
San Juan * City	PR * State	00907 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grant recipients Who Are Individuals)

(a) The Grant recipient certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☒ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☒ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D) plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i) assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local Grant recipients and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursement of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

*** This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.**

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.



By checking this box, the prospective primary participant is agreeing to the Assurances set out above.

Plan Attachments

PLAN ATTACHMENTS
The following documents must be attached to this application
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
• Heating component benefit matrix, if applicable
• Cooling component benefit matrix, if applicable
• Minutes, notes, or transcripts of public hearing(s).
• Policy Manual.
• Subrecipient Contract.
• Model Plan Participation Notes for Tribes.